

**Arizona Department of
Transportation**

**EQUIPMENT
SERVICES**



**FLEET
SERVICES
CUSTOMER
HANDBOOK**

JANUARY 2003

**24-HOUR HOTLINE
BREAKDOWNS - EMERGENCIES
1-877-800-8520**

VEHICLE DATA

EQUIPMENT NO. _____

LICENSE NO. _____

MAKE: _____

MODEL: _____

YEAR: _____

COLOR: _____

VIN #: _____

FLEET ADMINISTRATOR'S
PHONE NO. _____

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24-HOUR HOTLINE: 1-877-800-8520

www.dot.state.az.us/about/equipsvcs/index.htm
Visit our newsletter by clicking on "Fleet Talk"

ADOT FLEET MAINTENANCE

SEE APPENDIX A FOR ADOT-ES KEY CONTACTS

From its inception, ADOT Equipment Services' (ADOT-ES) primary accountability has been to maintain ADOT's light and heavy duty fleet. In 1995, in response to a study by the Joint Legislative Committee on State Assets, ADOT-ES offered its maintenance services to other state agencies. We had the skilled personnel and equipment resources to save these agencies money and meet our joint fiduciary responsibility to our stakeholders. Since then, the ADOT-ES customer family has grown each year. In FY2003, ADOT-ES will provide vehicle maintenance services to over 105 state agencies, commissions and boards.

What This Means To Our Customers:

With this significant increase in light-duty vehicle volume (**sedans, vans, pickup trucks**), ADOT-ES requests that our customers please help as follows:

1. **Read this Handbook.**
2. **Call for an appointment** before bringing your vehicle in to your designated ADOT-ES shop for a Preventive Maintenance service. **Call the shop directly.** See pp. 9-10
3. In Phoenix and Tucson, if it is convenient, you can drop your vehicle off anytime before your appointment. If we don't run into unplanned repairs, we will have your vehicle ready for you by 5:00 PM on your scheduled appointment day. If we finish early, we'll call you.
4. Please only use the 24 Hr. Hotline for emergencies and breakdowns.
5. Fill out the **Customer Survey** cards. We want to hear from you - our "family" members - as to the quality of our service.

Thank you ahead of time for helping ADOT-ES. Together, we are building and maintaining a modern, comprehensive highway system, maintaining a large part of the state's vehicle assets, and helping insure the safety of our state drivers on that system.

FAST FACTS

BREAKDOWNS & EMERGENCIES pp.15-16

Call the 24-Hr Hotline: 1-877-800-8520
ADOT-ES will make every effort to provide immediate assistance. You should have a solution in motion within 30 minutes and resolution within 2 hours, statewide - faster in city boundaries.

If you have to leave the vehicle to get help, be sure the Vehicle Data field on the front inside cover of this handbook is completed. **And be sure to take the handbook with you.**

ACCIDENTS

Use the accident diagram - Appendix F - to record the details of the accident while they are still fresh in your memory. Be sure to get the other driver's name, address, driver's license number, vehicle license number, and the names of any witnesses to the accident.

If you have an accident, **contact your Fleet Administrator immediately.**

ADOT: Your Supervisor
DPS: Your Supervisor
ADOA: 602-542-6164
ADOC: 602-255-2632 ext 405
ADES: 602-271-0597 ext 7053
AZ Game & Fish: 602-789-3468

NEED FUEL?

Please use the **AZ Department of Administration or AZ Department of Transportation Fuel Sites**; it means real savings in fuel costs. **Fuel site locations and instructions on how to obtain fuel are on p.18 and Appendix E.**

ARIZONA TRAVEL SAFETY TIPS

Winter Travel: Please take a blanket, gloves, hat, an extra pair of socks and a warm coat. In some areas, it is a long distance between service points.

Extra Water: Please take at least one gallon of drinking water when you travel, especially in the summer.

OPERATOR RESPONSIBILITIES

USE OF A STATE-OWNED VEHICLE

State-owned vehicles will be used only for official state business in accordance with state laws, rules and regulations. The responsibility for knowledge of state laws, rules and regulations governing the use of state-owned vehicles rests with the driver.

State vehicles shall be operated only by state employees with valid Arizona Driver's Licenses or approved Commercial Driver's Licenses. A driver must be 18 years or older, legally responsible for his or her actions, and subject to an agency's direction and control.

Family members, friends, pets of drivers shall not ride in state vehicles.

If a state employee intends to use a privately-owned vehicle for state business, the following applies:

- ♦ The state employee must obtain permission from the agency prior to using the vehicle on state business.
- ♦ Family members and or friends, whether riding with agency permission or without, shall ride at their own risk or at the personal risk of the driver, employee or person to whom they relate.
- ♦ The state shall not insure or indemnify friends or family nor insure or indemnify the employee against any claims brought by friends or family.

No hitchhikers are permitted in state-owned vehicles.

State-owned vehicles are to be stored overnight at state office locations, crew headquarters, or at the location where an employee is lodged overnight while on travel status. Any exceptions must be authorized by the agency management.

OBLIGATION TO THE LAW

State-owned vehicles shall not be driven in excess of legal and posted speeds and shall at all times be driven in a prudent manner conducive to safety, economy and good public relations.

The operator of a state-owned vehicle is solely responsible for all traffic infractions received while operating the vehicle.

SAFETY ... DRIVE DEFENSIVELY

State Drivers are responsible for the safe operation of state-owned vehicles at all times. The most important safety factor in transportation is you, the driver.

COURTEOUS STATE DRIVERS

State drivers are highly visible to the public and as such are the window of state government business. The privilege of driving publicly funded vehicles also gives you the opportunity to be examples of courtesy, safety and observance of the law.

VEHICLE SECURITY

Safeguard the vehicle, credit card and keys against theft or misuse. Lock up all articles of value in the trunk or take them with you when you leave the vehicle. Report lost, damaged or stolen credit cards, license plates or keys as soon as possible to your Fleet Administrator. Report any vehicle-related theft or vandalism as soon as possible to your Fleet Administrator.

VEHICLE CARE & MAINTENANCE

You play an important role in maintaining assigned vehicles in a safe, operable condition. You can help make sure the vehicle receives the regular care it needs. If any aspect of the vehicles performance concerns you, bring the situation to the attention of the Fleet Manager. Both your safety and that of the next driver may depend on your taking action.

ARIZONA DEPARTMENT OF TRANSPORTATION EQUIPMENT SERVICES

Welcome

Equipment Services is your service provider for vehicle maintenance repair and emission services. Our mission is to keep your vehicle safe and reliable so that you can do your job efficiently and safely.

We are equipped with some of the finest state-of-the-art equipment in the industry and the majority of our technicians are Automotive Service Excellence (ASE) certified and experts in their fields.

Equipment Services is headquartered in Phoenix and is divided into three regions; the Central Region in Phoenix, the Southern Region with a Regional Manager in Tucson and the Northern Region with a Regional Manager in Prescott Valley. Regional Equipment Managers (REMs) provide support to all State organizations within their regions. We have equipment maintenance facilities at twenty-two locations throughout the state. (See Equipment Services Shop locations pp. 9-10).

Equipment Services currently provides the following support and services to satisfy your vehicle needs:

- ◆ Preventive Maintenance
- ◆ Equipment Operator Training
- ◆ Repair and Replace Maintenance
- ◆ Tire Management Program
- ◆ Rental/Loaner Vehicles
- ◆ Parts
- ◆ Management Information Services

- ◆ Fuel Management
- ◆ Warranty Maintenance and Warranty Management

Getting Service

Your vehicle should be serviced in accordance with the Preventive Maintenance Cycle established by your Fleet Administration.

The ADOT-ES Preventive Maintenance (PM) program includes a comprehensive inspection of equipment for operation and safety. During your preventive maintenance service, we will thoroughly check the vehicle for items requiring repair.

Please make an appointment when it's time for your vehicle's Preventive Maintenance service. If you schedule your appointment we will have you back on the road much faster. It's easy! Just call the ADOT-ES shop nearest to you. See pages 9-10 for a listing of the shops and their addresses and phone numbers.

Please do not use the Hotline for making appointments. This line is reserved for breakdowns and emergencies.

When you call for an appointment, you have the option of dropping off your vehicle and picking it up later or waiting for your vehicle to be serviced. If you wait for your vehicle and additional repairs are required, you may be asked to reschedule your vehicle for the additional required repairs. If the item is safety related, we will ask you to leave the vehicle.

Please check the mileage and date for the next service indicated by the **colored sticker** in the upper left corner of your windshield to see if you are approaching a needed service interval.

If you notice or are notified that your vehicle requires a periodic preventive maintenance service, or if you notice that something seems to be wrong with your vehicle and you feel it should be serviced by a repair technician, schedule an appointment. **See pages 9-10 for shop locations and phone numbers.** In case of emergencies, call the toll-free **Breakdown and Emergency Service Hot Line at 1 (877)-800-8520.**

A listing of the important fuel sites for ADOT Equipment Services are listed in **Appendix E** by county.

What to Expect

This is what you should expect from your ADOT Equipment Service (ADOT-ES) Shop.

Making an appointment

1. Call the nearest ADOT-ES repair shop. If uncertain of which shop to contact, call **Customer Service at 602-712-6534** for guidance.
2. Your ADOT customer representative will help you identify a mutually acceptable time to have your vehicle serviced.

If you are located in an area where an ADOT Equipment Services shop is not available, you may be scheduled to have your vehicle serviced by a mobile unit or you may be directed to a commercial repair facility which is part of the ADOT service network.

If your vehicle requires extensive repair, please be aware that the ADOT Equipment Services shop must call your Fleet Management for authorization to perform any repair estimated over your agency's Repair Cost Limit.

Note: Before taking your vehicle to a commercial vendor for maintenance or repair, call your nearest Equipment Services Maintenance Shop or the toll-free emergency number at 1-877-800-8520 to obtain a Control Number. Please make sure the control number is recorded on the vendor's invoice.

How long will it take?

1. If you bring your vehicle to an ADOT Equipment Services Shop at your appointed time for basic "A" or intermediate "C" preventive maintenance, your vehicle will be completed within two hours.
2. If you bring your vehicle to an ADOT Equipment Services Shop at your appointed time for a major "D" preventive maintenance service, your vehicle will be completed within four hours.

Note: If the Vehicle is an Alternative Fuel Vehicle, please add one hour for these services. And please be sure all the fuel tanks are full before arriving at the shop.

3. If you bring your vehicle to an ADOT Equipment Services Shop for unscheduled maintenance, or if you are unable to keep your appointment, ADOT-ES will make every effort to complete the repairs within 24 hours, assuming parts are available in the local area. (Note: Major repairs; i.e., engine replacement, transmission rebuild, etc., will take longer).

Quick Service

If you have something very minor wrong with your vehicle which requires immediate attention, simply take it to any Equipment Services Shop. Each shop has a "Quick Repair" lane.

STATEWIDE EQUIPMENT SERVICE SHOPS		
CITY/TOWN LOCATION		STREET HWY ROUTE
AVONDALE	Clayton Holmes	1702 N. 10th Street
DOUGLAS	Abe Varela	21st & B Avenue
FLAGSTAFF	Carl Eyrich	5701 RAILHEAD Ave
FREDONIA	Wes McAllister	US 89A, MP 610.9
GLOBE	John Aguilar	US 60, MP 253 (Northbound)
HOLBROOK	Dan Salazar	2407 E. NAVAJO BLVD
KAYENTA	Hank Surzyn	Hwy 163, MP 394.5
KINGMAN	Dave McNally	3540 E. HWY 66
PAGE	Hank Surzyn	US 89, MP 551.2
PAYSON	Bill Williams	200 N. COLCORD
PHOENIX	Supervisor	2225 S. 22ND AVE 602-712-7044
MAIN EQ SVCS COMPLEX-SERVICE CENTER Service Center & PM Appointments: 602-712-6534		
PHOENIX	CAPITOL MALL Bill Nabor	1522 W. JACKSON ST
MESA SHOP	Kevin Waldrop	2409 N. COUNTRY CLUB
PRESCOTT	VALLEY Ed Scott	6901 EAST 2 ND ST
SAFFORD	Tom Miller	1ST AVE & 32ND ST
SHOW LOW	Alex Romero	200 W. McNEIL
SPRINGERVILLE	Ken Witt	US 60, MP 388.7 (Show Low Satellite Shop)
ST. JOHNS	Gary Evans	US 180, MP 369 (Show Low Satellite Shop)
TUCSON	Scott Moody	1444 W. GRANT RD
YUMA	Charles McKinley	2243 E. GILA RIDGE RD
LITTLEFIELD	Allen Neff	Old Hwy 91, MP 8
CASA GRANDE	Richard Dearie	I-8, MP 174.9 Trekell Rd 15614 W. Boxelder Dr

24-HR HOTLINE: 1-877-800-8520	
HOURS A.M. - P.M.	PHONE NO. SUPERVISOR/CONTACT
ALL YEAR 6:00 - 3:30	623-932-3204
ALL YEAR 7:30 - 4:00	520-364-4742 520-552-0662 Pager
ALL YEAR 7:00 - 3:30	928-526-0957
9/1-3/31: 7:00 - 3:30 4/1-8/31: 6:00-2:30	928-643-7249
ALL YEAR 6:30-3:00	928-425-3241
ALL YEAR 7:00 - 3:30	928-524-6801 Ext. 242
Monday & Tuesday 7:00-3:00	928-645-2147
ALL YEAR 7:00 - 3:30	928-757-3443 EXT. 21
9/15-3/31: 7:00 - 3:30 4/1-9/15: 6:00-2:30	928-645-2147
ALL YEAR 7:00-3:30	928-472-7231
ALL YEAR 6:00 - 3:30	602-712-7044 AFTER HRS 1-877-800-8520
ALL YEAR 7:00 - 4:00	602-542-3206
ALL YEAR 6:00 - 3:30	480-644-7923
ALL YEAR 7:00 - 3:30	928-775-5079 EXT. 3102
ALL YEAR 7:30 - 4:00	928-428-2909
ALL YEAR 7:00 - 3:30	928-537-2333
ALL YEAR 7:00 - 3:30	928-333-5460
ALL YEAR 7:00 - 3:30	928-337-2322
ALL YEAR 6:00 a.m. - 10:30 p.m.	520-628- 5840, 5814 & 5348
ALL YEAR 7:00 - 3:30	928-317-2170
ALL year 9:00-2:00 Monday—Thursday	928-347-5934 928-660-0433 Mobile
ALL YEAR 7:00 - 3:30	520-423-2378

Manufacturer's Recall

If you are notified of a manufacturer's recall you must contact your Fleet Administrator for instructions within 30 days of notification. It will be the operator's responsibility to deliver the vehicle to the authorized service dealer. This service may be done by the Equipment Services Shops if the manufacturer has approved Equipment Services to complete the recall repairs.

Warranty Work

If your vehicle requires warranty repair, you will either be asked to take the vehicle to a Factory Authorized Warranty Service Center (depending upon manufacturer), or ADOT-ES will handle the warranty service for you.

For most of the State-owned equipment, the warranty is three years or 36,000 miles. However, manufacturers' warranties differ. Some equipment could have a longer warranty on different components or an extended warranty.

Please allow your ADOT Service Staff to coordinate all the warranty work done on your vehicle. They will identify the most convenient method for you to obtain this service. They will also insure that your vehicle's history records are updated. If you must take the vehicle in yourself, please notify the ADOT Equipment Services Shop where you have your vehicle serviced and provide a copy of the vendor's work order in order to update your vehicle's records.

ADOA & ADOT Rental Cars

If ADOT Equipment Services must hold your vehicle for repairs, depending on availability and your agency's policies, the shop can provide a "loaner" vehicle for your use. These vehicles will be rented at the ADOT Motor Pool rate.

Accidents

If you have an accident, contact your Fleet Administrator immediately (See page 2). Be sure to get the other driver's name, address, driver's license number, vehicle license number, and the names of any witnesses to the accident. See Appendix F.

If you have to leave the vehicle to get help, be sure the Vehicle Data field on the inside cover of this handbook is completed - and be sure to take the handbook with you.

Customer Service Survey/ Complaints

Customer Service Survey: All ADOT Equipment Services customers will be provided a Customer Service Survey Card each time a vehicle is serviced or repaired. ADOT encourages all of our customers to fill out this evaluation. Evaluations can be dropped off at the shop or mailed, return postage guaranteed. ADOT-ES wants to know what we are doing right and/or wrong for our customers.

Complaints: Customers wishing to file a complaint may call the Shop Supervisor where the situation occurred, the ADOT-ES Maintenance Operations Manager 602-712-7473 - Fax (602) 712-3319, or write: Arizona Department of Transportation, Equipment Services, 2225 South 22nd Avenue, Phoenix, AZ 85009-6997. **On the envelope, please write "Attention: Maintenance Operations Manager."**

Vehicle Emission Testing

All vehicles operated in Maricopa and Pima Counties must be emissions tested in accordance with Arizona Law. **The vehicle owner is responsible for taking their vehicle to an emissions testing station and submitting the results to Equipment Services.** Prior to taking the vehicle to the testing station, the operator must obtain an Emissions Certificate. Call your Fleet Manager as to where to obtain your certificate.

If the vehicle fails emission testing, make an appointment at your nearest or most convenient Equipment Shop for repair. Provide the Equipment Services Shop with the emission testing results and the reason for the failure.

Note: In Pima County, the ADOT-ES Tucson Shop can administer the test. To schedule an appointment, call Tucson 520-628-5840.

Note: If Equipment Services takes the vehicle to the Emission's Station, labor hours will be billed to the owning agency.

Note: The Phoenix Metro Shops can test all diesel-powered vehicles with a GVW of 8501 lbs or greater. Call the Truck Shop Supervisor at 602-712-7266 or the Service Center Supervisor at 602-712-7044 for information.

Mobile Service Truck

Many of the ADOT-ES shops have mobile lubrication service trucks (for **"A" level Preventive Maintenance (PM) services only**). Inquire about the truck's availability and schedule in your area.

Car Wash Services

Wash, wax and detail services are available to our customers in the Phoenix, Tucson and Capitol Mall locations for cars, vans, light and large trucks. The following rates apply:

Car, Lt. Truck, Van - Wash & light Vacuum	\$5.00
Car, Lt. Truck, Van - Wash Wax Detail	\$25.00
Large Truck - Wash with light Vacuum	\$15.00
Large Truck - Wax Detail	\$35.00

Note: Not all ES Shops are equipped with Car Washes.

Note: In Phoenix, call 602-712-6874 for wash service times.

Note: Wax and Detail services must be requested through and approved by your Fleet Administrator.

Tires

The operator is responsible for insuring that the vehicle has a spare tire and a jack. **The operator is responsible for changing flat tires;** unless the operator is physically unable to change a tire and/or the location of the vehicle makes changing a tire unsafe. If this is the case, call the nearest ADOT shop or the 24-Hr Hotline 1-877-800-8520 for road service. See the Breakdown Procedures on pp. 15-16.

Note: For your safety, ADOT-ES recommends you check the tire pressure and tread wear weekly and/or before leaving on an extended trip.

Note: For your safety, ADOT-ES also recommends on any trip you **take a minimum of one gallon of bottled drinking water**. During the winter months you should also include a **blanket, warm coat, hat and extra socks**.

BREAKDOWN PROCEDURES

We hope you never experience a breakdown while on the road, but if one should occur, your first responsibility is to your own safety. Please get well off the road and be aware of any local or traffic conditions that might pose a danger.

If your vehicle is still operable, drive it to the nearest safe haven or repair facility. **NOTE: If a "RED" engine light is on, turn the engine off and call for help.** If the "Check Engine" light comes on, take the vehicle to the nearest ADOT Equipment Shop as soon as possible.

If you are comfortable making your own arrangements, a list of approved Towing companies that having an agreement with the State is listed in **Appendix C**. However, if you call a Tow company, be sure to notify Equipment Services at 1(877)-800-8520.

NOTICE: *Except for emergency tire or towing service, you must get a Control Number from ADOT before any work is performed by a commercial vendor on a State vehicle. Be sure the vehicle ID # is on the invoice and receipt.*

DURING WORKING HOURS

Contact the nearest ADOT-ES Shop location in the area where your vehicle has broken down. See pp. 9-10.

You will need the following information when making the call to the appropriate shop. The vehicle information should be listed on the Vehicle Data field on the front inside cover of this handbook. **Be sure to take the handbook with you if you have to leave the vehicle to make the call:**

- Your Name, Agency and Agency telephone number.
- Location where you are; (nearest intersection or highway milepost marker and direction of travel).
- Vehicle Number, Vin#, Make, Model, Year, and Color of vehicle.
- Telephone number from which you are calling.

AFTER-HOURS, WEEKENDS, HOLIDAYS

24-HOUR HOTLINE 1 (877)-800-8520

ADOT Equipment Services maintains a 24-hour on-call contact for **after-hour** emergencies. Call the toll-free number at 1(877)-800-8520 for help or information. The emergency on-call person may authorize you to get the repairs done at a commercial site. **You must have an authorization Control Number from the on-call person before the repairs are made.**

The operator is responsible for the vehicle until it is secured. Call an approved Tow company in your local area from the list, **Appendix C**, and have the vehicle taken to the nearest ADOT Equipment Shop or Maintenance Yard. The operator is not expected to pay the charges. The wrecker should be advised that ADOT Equipment Services will pay the towing charges.

The tow truck driver will give the operator an invoice. It should be signed and left on the front seat or turned over to Equipment Services the next workday.

You will need the information listed at the bottom of page 15 before making the call to the appropriate shop. Contact ADOT Equipment Services the next working day to check the status.

Note: The operator is responsible for changing flat tires; however, if the operator is physically unable to change a tire, or if the location of the vehicle makes changing a tire unsafe, then tell the Emergency On-Call person.

Note: After-hours, the Emergency On-Call person will instruct the Tow company to take the vehicle to the nearest ADOT yard or to a dealer for repair. This is why it is important to give all the information on page 15.

Note: You may ride with the Tow company to the shop. At the shop you may schedule time for the repair and obtain a rental car if available.

Note: The towing company is authorized to bring fuel. Be sure to check if that is the reason the vehicle stopped operating.

ARIZONA DEPARTMENT OF PUBLIC SAFETY (DPS) ASSISTANCE

IF TROUBLE IS ENCOUNTERED IN OBTAINING TOWING SERVICE - PLEASE CONTACT STATE DPS FOR ASSISTANCE. (DPS numbers are listed in the Appendix D.)

If you want ADOT to handle this emergency, as soon as possible, contact Equipment Services on the toll free **24-hour Emergency Number at 1 (877)-800-8520**. Please be prepared to tell the representative your location, the type of vehicle that you are driving and the license number of the vehicle—*listed at the bottom of page 15*. The Equipment Services representative will arrange for a service vehicle in your locality to assist you as soon as possible and return you and your vehicle to a repair facility within two hours.

Note: Milepost markers are the best location identification.

If you must leave your vehicle to summon help but intend to return to the vehicle after you have called for assistance, lock the vehicle. If your intention is to leave the vehicle for the tow truck operator to retrieve, leave the vehicle unlocked and the keys under the driver's side floor mat.

If you are in a remote area, please inform the ADOT Equipment Service representative. He will notify the Arizona Department of Public Safety of your situation and location. If possible, stay by the phone so the ADOT-ES representative can call you back and tell you what has been arranged and the projected time frames.

WHERE TO FUEL

There are three sources of fuel:

- ◊ ADOT statewide fuel sites (**Appendix E**).
- ◊ ADOA fuel site.
- ◊ Retail locations that accept the Voyager Fleet Card.

ADOT fuel sites are available to all state, county and local government agencies that have active fuel agreements with ADOT.

All State agencies are **strongly encouraged** to use the State's growing network of fuel providers. By using fuel purchased under State contract, you save all taxpayers, including yourself, up to **thirty cents a gallon**.

ADOT drivers do not need Voyager cards at automated ADOT sites. Drivers from all other customer agencies will need Voyager cards to activate the ADOT card readers at the automated sites.

Note: For information, contact ADOT-ES Fuel management at 602-712-6528.

Voyager Cards: The State of Arizona is contracted with Voyager Fleet Systems, Inc., to offer agencies the option of using a fleet card to purchase fuel at retail stations. The same Voyager fleet card can be used at ADOT automated fuel locations to purchase fuel at significant savings over retail cost. To establish an agreement with ADOT to access ADOT fuel sites, call 602-712-6528. Your agency will then need to establish an account with Voyager Fleet Systems, Inc., by calling (800) 987-6591. **ADOT personnel should call ADOT Fuel Management at 602-712-6528 for all Voyager card questions.**

A list of all ADOT fuel locations is provided in Appendix E. Automated sites are noted. Remaining sites are manual and will require all drivers to complete a "Fuel Withdrawal Card".

Accessing fuel at ADOT sites requires two different procedures; one for ADOT and another for all customer agencies.

FUELING INSTRUCTIONS

Please be sure you are using the correct method obtaining fuel at the station, based on whether you are an ADOT driver or a Customer agency.

ADOT DRIVERS ONLY:

No Voyager Card Required

- 1 **Press Enter.**
- 2 Enter the vehicle's current **odometer** reading. **Press Enter**
- 3 Enter **Vehicle ID** (Equipment Number). **Press Enter**
- 4 Enter the **DRIVER ID PIN** (Last six digits of the driver's Soc. Sec. #). **Press Enter**
- 5 Enter **Hose No.** for the pump you will use. **Press Enter**
- 6 Begin fueling.

CUSTOMER AGENCIES ONLY:

Voyager Card is Required

DO NOT PRESS ENTER FIRST AS THIS WILL ACTIVATE THE ADOT PROCEDURE

- 1 Insert **Voyager Card** face up, "Arizona" on the right; press the card in and remove.
- 2 Enter vehicle's current **odometer** reading. **Press Enter**
- 3 Enter **Vehicle ID** (License #, Vehicle #, or PIN as instructed by your agency). **Press Enter**
- 4 Enter **Hose No.** for the pump you will use. **Press Enter**
- 5 Begin fueling.

A list of the ADOT fueling sites can be found in Appendix E. You can also access the site location maps on ADOT-ES' WEB page at: www.dot.state.az.us/about/equipsvcs/index.htm

Problems/Questions: Call 602-712-6528

APPENDIX

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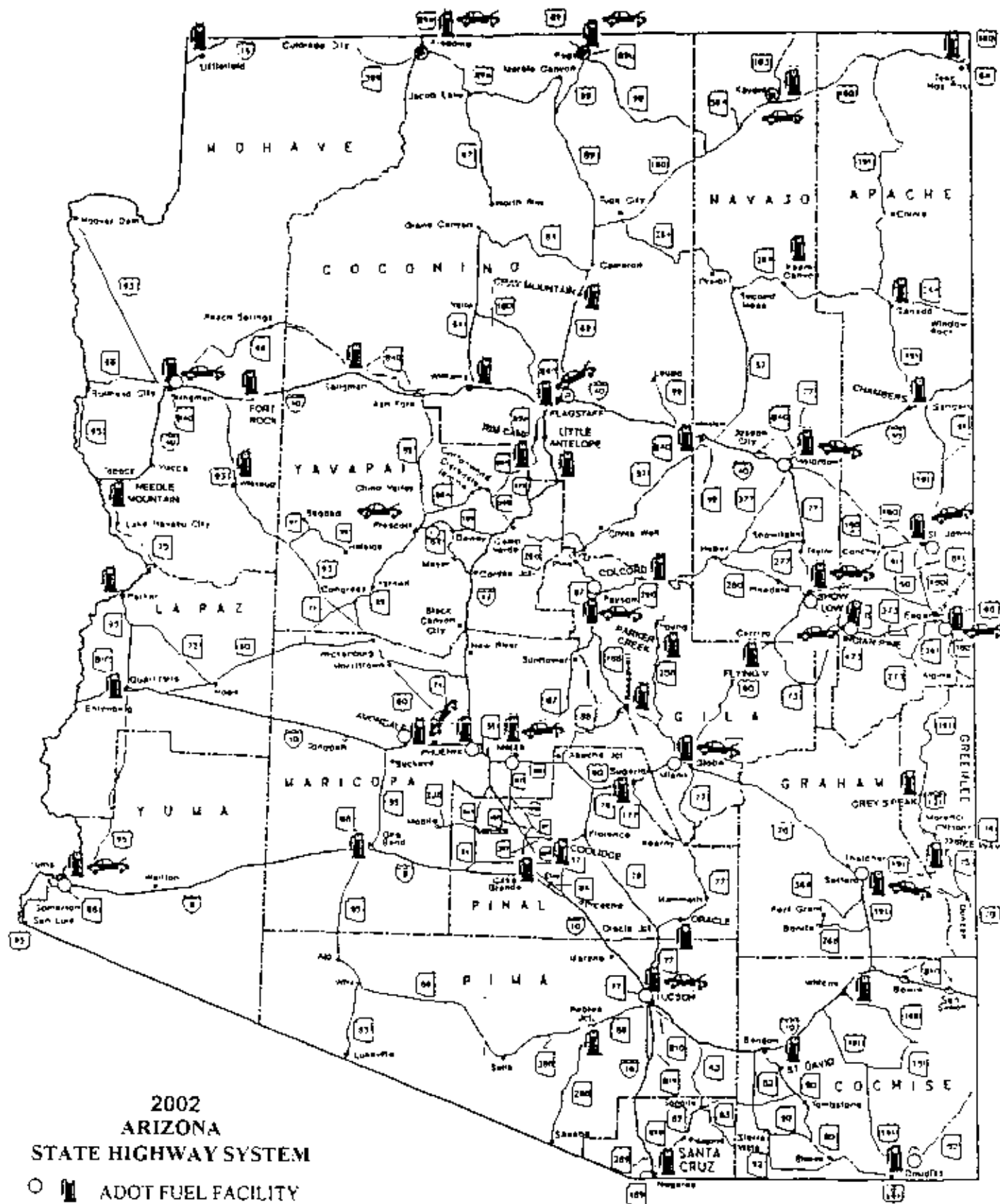
HAVE A QUESTION?

**CALL YOUR NEAREST ADOT-ES
SHOP. SEE PAGES 9-10 FOR
SHOP PHONE NUMBERS**

BREAKDOWNS OR EMERGENCIES CALL

24-HOUR CUSTOMER HOTLINE



1- 877 - 800 - 8520



2002

ARIZONA

STATE HIGHWAY SYSTEM

-  ADOT FUEL FACILITY
-  ADOT REPAIR FACILITY

0 25 50 75 100
MILES

Equipment Services Key Contacts

MAIN NUMBER: 602-712-7281

Title / Name	Phone / ADOT Mail Drop
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Equipment Services & Facilities Administrator

John H. Nichols 602-712-6500 178A

Director of Fiscal & Management Services

Randy Berry 602-712-7478 071R

Maintenance Operations Manager

Randy Berry 602-712-6711 071R

Fleet Management

Dennis Halachoff 602-712-7284 071R

Engineering and Specs

Mike Signa 602-712-6517 071R

Statewide Parts Manager

James Walline 602-712-4770 071R

Interagency or Intergovernmental Agreements

Randy Berry 602-712-7578 071R

Fuel Systems Management

Devin Darlek 602-712-6524 071R

Voyager Card 602-712-6528

Information Technology Services

John Wakefield 602-712-7032 071R

Training

Gene Simmons 602-712-6515 071R

Controller

Pete Christenson 602-712-6631 071R

Customer Surveys

Randy Berry 602-712-7478 071R

PM & Emissions Notifications

Dell Jenkins 602-712-6511 071R

Warranty & Recall

Linda Peterson 602-712-7365 071R

Human Resources Administration

Emily O'Donnell 602-712-6501 071R

2225 SOUTH 22ND AVENUE

PHOENIX, AZ 85009-6997

Title / Name	Phone / ADOT Mail Drop
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Customer Service Center Supervisor

(Phoenix) 602-712-7044 071R

Central Region Mgr. Tom Donithan

(Phoenix) 602-712-7573 071R

602-881-5002 Mobile

602-203-1918 Pager

Northern Region Mgr. Larry Presnall

(Prescott Vly) 928-775-5079 P700

928-713-1761 Mobile

602-701-0311 Pager

Southern Region Mgr. John Trojanovich

(Tucson) 520- 628-5848 T700

520- 444-4304 Mobile

520-419-4548 Mobile

602- 701-1245 Pager

Preventive Maintenance (PM) Checklist

"A" Service

- ◇ Emission Certification expiration date/test as appropriate
- ◇ Windshield, windows and mirrors
- ◇ Lights [**head, tail & stop, turn signals, license light, top light etc.**]
- ◇ Decal condition & license plate
- ◇ Accident damage
- ◇ A/C / Heater / Condition of interior
- ◇ Load test batteries
- ◇ Alternator output & starter draw
- ◇ Floor mats, shift boot(s), visors, etc.
- ◇ Seat belts & seat controls
- ◇ Door controls & lock operation
- ◇ Fluid levels [**coolant, engine oil, automatic transmission, brake, steering & washer**]
- ◇ Warning lights, buzzers, gauges & horn(s)
- ◇ Check Fire Extinguisher—if applicable
- ◇ Wiper & washer [**blades, arms, fluid**]
- ◇ Battery & charging system
- ◇ Listen to starting operation
- ◇ Radiator and A/C condenser for obstructions
- ◇ Belts, hoses & Battery Terminals
- ◇ Frame & suspension [**shocks, bushings, etc.**]
- ◇ Mounts, brackets, linkages, U-bolts
- ◇ Drive train [**boots, u/cv-joints, yokes, nuts**]
- ◇ Check for oil leakage from all P/T components
- ◇ Exhaust system [**leaks, corrosion & broken supports**]
- ◇ Steering action / operation & components
- ◇ Rotate tires/Check air pressure & tire / spare condition (Tools in Trunk)
- ◇ AFVs—Alternative Fuel System: **Please fill tank before bringing vehicle in for service**

✓ Repair & Replace

- ◇ Air filter(s) - (if necessary)
- ◇ Remove wheels & inspect brakes [**pads, shoes, rotors, drums, master & wheel cylinders, lines, connections, as needed**]
- ◇ Engine oil filter, oil & lubricate fittings [**lube, oil and filter**]
- ◇ Lube Winch, PRO and Lift Gate—if applicable

"C" Service

SAME AS "A" SERVICE

PLUS

- ◇ Load test batteries & alternator output & starter draw
- ◇ Test engine coolant for freeze point & S.C.A.'s / Leaks
- ◇ A/C system for proper operation
- ◇ Fan operation [**fan clutch, radial play, etc.**]
- ◇ Fuel system [**carburetor, fuel injector, choke, etc.**]
- ◇ Check EGR & PVC Valve
- ◇ Check wheel bearing adjustment

Repair & Replace

SAME AS "A" SERVICE PLUS

- ◇ Replace air filter
- ◇ Replace fuel filter
- ◇ Clean Brake System [**pads, shoes, rotors, drums**]

ROAD TEST

- ◇ Engine Performance
- ◇ Transmission and clutch operation
- ◇ Steering action / wander
- ◇ Braking action pull / grab / lockup
- ◇ Rattles and unusual noises

"D" Service

SAME AS "A & C" SERVICE

PLUS

- ◇ Access codes
- ◇ Steering action / operation and components
- ◇ Pressure test cooling system

Repair & Replace

SAME AS "A & C" SERVICE PLUS

- ◇ Tune-up (Plugs, cap, rotor, PVC valve, etc.) (if necessary)
- ◇ Grease wheel bearings and replace seals (if necessary)
- ◇ Service differential every 60,000 mi. Enter mileage of last service
- ◇ Change automatic transmission fluid & filters

Towing Companies

This is a current listing of Towing Companies available by location. These companies should be familiar with ADOT procedures. If trouble is encountered in obtaining towing services, contact DPS for assistance. DPS locations and phone numbers are listed in Appendix D.

The operator is responsible for insuring that the vehicle has a spare tire, a jack and fuel. The operator is responsible for changing flat tires; however, if the operator is physically unable to change a tire, or if the location of the vehicle makes changing a tire unsafe, then call for road service from the nearest ADOT shop or a commercial tow company. If possible, the vehicle should not be left unattended on the roadway as this creates a safety hazard and also invites vandalism.

The commercial wrecker driver should not expect the operator to pay the charges. An invoice including the agency name, vehicle equipment number, license plate number, location of breakdown and the vehicle operator's signature should be left on the front seat of the vehicle or given to Equipment Services personnel. ADOT-ES will process your invoice for payment.

Ajo

Joe Flores & Son Chevron (520) 387-9921, 5522

Ash Fork Murphy's Chevron (928) 637-9902

Benson

R & S Towing (520) 586-3563

Walker Towing Inc. (520) 586-3886

Bisbee Roger's Border Service (520) 432-3861

Bullhead City

Mike's Power Tow (928) 753-9111

R C Towing (928) 757-5727

Great West Diesel (Large Tks) (928) 757-7936

Burnside

Honani's Towing (928) 737-2675

Manuelito's Towing (505) 371-5599

Camp Verde

Jordan Towing (Large Trucks) (928) 567-6320

Alpha Towing (928) 567-5130

Casa Grande

Barnetts Towing (520) 623-9007

Chambers

York Towing (928) 688-3312

Chinle

Honani's Towing (928) 737-2675

Clifton Sheriff's Office (928) 865-4149

Clints Well

Long's Valley Service (928) 477-2211

Coolidge

Jim's Auto Towing (520) 723-3595

Cortez, Colorado

Four Corners Towing (303) 565-3536

Delcon

Honani's Towing (928) 737-2675

Douglas

Nalley's Pit Stop (520) 364-2222, 2059, 5242

Duncan

Greenlee Towing (928) 359-2294

Farmington, NM

Basin Motor Company (505) 327-4851

Flagstaff

Transport Towing (over 1 ton) (928) 526-0042

United Towing (1 ton and under) (928) 526-1839

Florence

EM & EM (Light Towing) (928) 425-3642

Fredonia

Judd Auto Service (928) 643-7107

Nick Ramsay Shell (801) 644-2468

Ganado

Honani's Towing (928) 737-2675

Gila Bend

Southwest (928) 683-2331

Bill Henry Texaco Service (928) 683-2415

Globe

EM & EM (Light Towing) (928) 425-3642

J&S Towing (Heavy-Duty) (928) 425-5541

Grand Canyon (South Rim)

United Towing (928) 526-1839

Heber

All Heavy Towing (928) 537-4004

Woolford's Garage (928) 537-4516

Holbrook

Tate Ford (928) 524-6268

Earl's Towing (928) 524-3675

Silver Creek Auto (928) 536-5881

24Hr (928)-521-3303

Kayenta

Chief Towing 1-800-531-5968 or (928) 697-3763

Keams Canyon

Honani's Towing (928) 737-2675

Kingman / Lake Havasu City

R C Towing (Light/Med.) (928) 757-5727

Mike's Power Tow (928) 753-9111

Great West Diesel (Heavy) (928) 757-7936

Littlefield/St. George

Southwest Diesel Service (801) 673-6342

Emergency/After Hours (928) 673-9197

Lupton

Scottie's Towing (928) 688-2759

Many Farms	Manuelito's Towing	(505) 371-5599
Mayer		
Cliff's Texaco		(928) 632-9306
Miami/Superior		
J&S Towing (Heavy Towing)		(928) 425-5541
Western Recovery (Light Towing)		(928) 425-3642
Naco		
Roger's Border Service		(520) 423-3861
Nogales/Oracle		
Barnetts Towing		(520) 623-9007
Oraibi	Roland's Towing	(928) 734-6643
Page		
Transport Towing		(928) 645-8117
Parker		
Everett's Towing		(928) 927-6101
Parker 24HR Towing		1-800 976-2155
Payson		
Carl's Towing (Heavy)		(928) 474-9868
Aloha Towing (Light)		(928) 472-8744
Phoenix		
Astro Towing		(602) 242-8421
Allstate		(480) 609-1302
Dove Towing (Westside)		(602) 237-3494
Reliable Towing		(602) 620-0626
Fast Towing (Eastside)		(602) 890-2434
Valley Towing		(602) 264-0486
W.C. Fields		(602) 242-2060
Western (Large Trucks)		(623) 516-1813
Prescott		
American Towing		(928) 455-8888
Rapid Towing		(928) 445-7387
Oracle	NapaTowing	(520) 896-2600
Quartzsite		
Ramsey Towing (Blythe)		(760) 922-4161
Everett's Towing		(928) 927-6101
Roosevelt		
J & S Towing (Heavy Towing)		(928) 425-5541
Round Rock		
Manuelito's Towing		(505) 371-5599
Safford		
Barnetts Towing		(800) 722-2302
For-out-of-state		(800) 843-4398
K & S Towing & Repair		(928) 428-1971, 6364
Nuttall's Towing Service		(800) 439-0825, 428-0825
San Carlos		
J&S Towing (Heavy Towing)		(928) 425-5541
EM & EM (Light Towing)		(928) 425-3642
San Simon		
Parker Engine Service		(520) 845-2411
Emergency Call Out		(520) 845-2251
Sanders	Scottie's Towing	(928) 688-2486
Second Mesa	Honani's Towing	(928) 737-2675
Seligman		
RC Towing (Light/Med.)		(928) 757-5727
Great West (Heavy)		(928) 757-7936
Mike's Power Tow		(928) 753-9111

St. Michaels		
Manuelito's Towing		(505) 371-5599
Show Low		
All Heavy Towing		(928) 537-2112
Woolford's Garage		(928) 537-4516
Sierra Vista/Sonoita		
Barnetts Towing Service	(800) 722-2302, 458-4541	
For out-of-state		(800) 843-4398
Snowflake		
Hall's Towing		(928) 536-7943
Springerville/St. Johns		
Auto Wreckers (under 1 ton)		(928) 333-2230
All Heavy Towing (over 1 ton)		(928) 537-2112
Steamboat Canyon		
Honani's Towing		(928) 737-2675
Sunflower		
Long Valley Service		(928) 474-6408
Superior		
J & S Towing (Heavy Towing)		(928) 425-5541
Taylor's Towing (Light Towing)		(928) 689-5829
EM & EM (Light Towing)		(928) 425-3642
Taylor		
McClain's Auto Towing (Light)		(928) 536-4396
All Heavy Towing (over 1 ton)		(928) 537-2112
Three Points		
Barnetts Towing		(520) 623-9007
Tracy		
Joe Flores & Son Chevron		(520) 387-9921, 5422
Tuba City		
Honani's Towing		(928) 737-2675
Tucson		
Barnetts Towing		(520) 623-9007
Why		
Joe Flores & Son Chevron		(520) 387-9921, 5422
Wickenburg		
Big Tom's Towing		(928) 684-0678
Wickenburg Tire & Auto		(928) 684-2821
Wikieup		
Jim Bo Towing (Light & Heavy)		(928) 765-2424
RC Towing (Light/Med.)		(928) 757-5727
Great West (Heavy)		(928) 757-7936
Mike's Power Tow		(928) 753-9111
Williams		
United Towing		(928) 526-1839
Winkelman		
Hilltop Motors		(928) 425-5541
Winslow		
Cake Chevrolet		(800) 564-6441
Winslow Truck		(800) 340-5065
Window Rock		
Manuelito's Towing		(505) 371-5599
Yuma		
Dick's Auto Salvage		(928) 783-3329
Reliable Towing	(928) 783-7803	(800) 233-6514
Tipton's Towing		(928) 342-9420

**Arizona Department of Public Safety
(DPS)**

DISTRICT 1

KINGMAN	(928) 753-5552
WILLOW BEACH	(928) 767-3808
NEEDLE MOUNTAIN	(928) 768-8276
SSD-TOPOCK POE	(928) 768-3397

DISTRICT 2

FLAGSTAFF	(928) 773-3600
WILLIAMS	(928) 635-4323

DISTRICT 3

HOLBROOK	(928) 524-6177
HEBER	(928) 535-5313
SHOW LOW	(928) 537-5545
WINSLOW	(928) 289-5646
SPRINGERVILLE	(928) 333-2035
CHAMBERS	(928) 688-2782

DISTRICT 4

YUMA	(928) 782-1679
WELLTON	(928) 785-4662
PARKER	(928) 669-5252
SALOME/WENDEN	(928) 859-3536
QUARTZSITE	(928) 927-6343
EHRENBURG	(928) 927-6651

DISTRICT 5 / METRO

PHOENIX	(602) 253-8104
MESA	(480) 834-5250

DISTRICT 6

CASA GRANDE	(520) 836-9594
APACHE JUNCTION	(480) 982-1140
TOLTEC	(520) 385-2838
COOLIDGE	(520) 723-7412

DISTRICT 8

TUCSON	(520) 746-4500
NOGALES	(520) 287-4602

DISTRICT 9

SIERRA VISTA	(520) 458-8301
SAFFORD	(928) 426-2506
BISBEE	(520) 432-5561
BENSON	(520) 686-3957
WILLCOX	(520) 384-4123

DISTRICT 11

CLAYPOOL / GLOBE	(928) 473-3610
PAYSON	(928) 474-2606
SAFFORD	(928) 428-2505

DISTRICT 12















PRESCOTT	(928) 778-3271
CORDES JUNCTION	(928) 632-5695
ASH FORK/SELIGMAN	(928) 422-4065
SEDONA/COTTONWOOD	(928) 639-4767
CAMP VERDE	(928) 567-4257

DISTRICT 13 / EAST

PHOENIX	FAX 602 223-2508
APACHE JUNCTION	(480) 982-1140

DISTRICT 14 / WEST










YOUNGTOWN	(623) 974-9600
BLACK CANYON CITY	(623) 374-5217
WICKENBURG	(928) 684-2495
GILA BEND	(928) 683-2478
BUCKEYE	(928) 386-3473
AVONDALE	(623) 932-9301

ADOT FUEL LOCATIONS BY COUNTY AUTOMATED FUEL SITE		
CITY/ TOWN / LOCATION		
APACHE COUNTY		
	CHAMBERS	I-40, MP 336 Westbound Frontage Road)
	GANADO	SR 264, MP 445.3 (Eastbound)
	ST. JOHNS	US 180, MP 369
	SPRINGERVILLE	US 60, MP 388.7
	TEEC NOS POS	US 160, MP 465.8
COCHISE COUNTY		
	DOUGLAS	2100 "A" AVENUE
	ST. DAVID	US 80, MP 300.7
	WILLCOX	709 S. HASKELL
COCONINO COUNTY		
	FLAGSTAFF	5701 RAILHEAD AVE.
	FREDONIA	US 89A, MP 610.9
	GRAY MOUNTAIN	US 89, MP 457.3 (Northbound)
	LITTLE ANTELOPE	I-17, MP 320.5 & SCHNEBLY HILL ROAD
	PAGE	US 89, MP 551.2
	RIM CAMP	US 89A, MP 390
	WILLIAMS	I-40, MP 166.5

APPENDIX E-1

CHECK WEB SITE FOR UPDATES www.dot.state.az.us/about/equipsvcs/index.htm		
AVAILABLE FUEL	HOURS WINTER & SUMMER	PHONE NUMBER
UNLEADED DIESEL	8:00 - 4:30 6:30 - 5:00	928-688-2782 928-688-2229
UNLEADED DIESEL	8:00-4:30 6:00-4:30	928-755-3579
UNLEADED DIESEL	7:00-4:30 7:00-3:30	928-337-4913 928-337-2322
UNLEADED DIESEL	All Year 7:00-3:30	928-333-5460
UNLEADED DIESEL	7:30-4:00 7:00-3:30	928-656-3214 928-697-3558
UNLEADED DIESEL	7:00-3:30 6:30-3:00	520-364-3489 520-364-3480
UNLEADED DIESEL	7:00-3:30 6:30-3:00	520-720-4447 520-720-4751
UNLEADED DIESEL	7:00-3:00 6:30-2:30	520-348-2388
UNLEADED DIESEL	All Year 6:30-5:30	928-526-0915
UNLEADED DIESEL	7:00-4:00 7:00-3:30	928-643-7249 928-643-7380
UNLEADED DIESEL	All Year 7:00-3:30	928-679-2311
UNLEADED DIESEL	8:00-4:30 7:00-3:30	928-286-1260
UNLEADED DIESEL	All Year 24 Hours	928-645-2147 928-645-2412
DIESEL ONLY	LOCKED	928-286-1260
UNLEADED DIESEL	7:00-3:30	928-635-4301

APPENDIX F-2













 ADOT FUEL LOCATIONS BY COUNTY AUTOMATED FUEL SITE		
CITY/TOWN / LOCATION		
GILA COUNTY		
	COLCORD	SR 260, MP 277
	FLYING-V	N. of Salt Rv Cyn US 60, MP 306.1 (Westbound)
	GLOBE	US 60, MP 253 (Northbound)
	PARKER CREEK	SR 288, MP 278.3
	PAYSON	200 N. COLCORD
	ROOSEVELT	SR 88, MP 244 LAKEVIEW TRAILER PARK
	YOUNG	SR 288, MP 309.2
GRAHAM COUNTY		
	SAFFORD	US 191, MP 118.8
GREENLEE COUNTY		
	GREY'S PEAK	US 191, MP 186
	THREE WAY	JCT US 191 & SR 75 & SR 78 (S. of Clifton)
LA PAZ COUNTY		
	PARKER	SR 95, MP 143
	QUARTZSITE	I-10, MP 18 (Eastbound Frontage Road)

APPENDIX E-3

CHECK WEB SITE FOR UPDATES www.dot.state.az.us/about/equipsvcs/index.htm		
AVAILABLE FUEL	HOURS WINTER & SUMMER	PHONE NUMBER
UNLEADED DIESEL	7:00-3:30 6:00-4:30	928-478-4244
UNLEADED DIESEL	24 Hours Call ahead	928-537-2333
UNLEADED DIESEL	6:30-3:00	928-425-3241
DIESEL ONLY	LOCKED	928-467-2282
UNLEADED DIESEL	7:00-3:30	928-472-7231
UNLEADED DIESEL	6:30-5:00 MON-THUR	928-467-2282
DIESEL ONLY	LOCKED	928-467-2282
UNLEADED DIESEL	All Year 7:30-4:00	928-428-2909
DIESEL ONLY	All Year 7:00-3:30	928-687-1411
UNLEADED DIESEL	All Year 7:00-3:30	928-687-1411 928-359-2078
UNLEADED LOCKED	7:00-3:30 6:00-2:30	928-927-6311 Key at Port of Entry
UNLEADED DIESEL	7:00-3:30 6:00-2:30	928-927-6311

APPENDIX E-4
















ADOT FUEL LOCATIONS BY COUNTY
AUTOMATED FUEL SITE

CITY/TOWN / LOCATION	
MARICOPA COUNTY	
 AVONDALE	1702 N. 10TH STREET
 GILA BEND	1300 E. PIMA
 MESA	2409 N COUNTRY CLUB
 MESA	1540 S. RECKER ROAD (Superstition Fwy.)
 PHOENIX	2209 W. DURANGO After hours Gate Code: 5344
 PHOENIX	USE ADOA MOTOR POOL SITE 1501 W. MADISON
 PHOENIX	2225 S. 22nd AVE (ADOT EQUIP SVCS YARD)
 HAPPY VALLEY YARD	24251 N. 7th AVE (S. of Happy Valley Rd) (Gate Access with Voyager Card or Pin#)
MOHAVE COUNTY	
FORT ROCK	I-40, MP 91.7 Diesel Only
 KINGMAN	3660 E. ANDY DEVINE
 LITTLEFIELD	OLD HWY 91, MP 8
 NEEDLE MOUNTAIN	N. OF I-40, MP 3, EXIT 2
 WIKIEUP	US 93, MP 123.5

APPENDIX E-5

CHECK WEB SITE FOR UPDATES www.dot.state.az.us/about/equipsvcs/index.htm		
AVAILABLE FUEL	HOURS WINTER & SUMMER	PHONE NUMBER
OXYGENATED FUEL FROM OCT. 15 – MAR. 31		
UNLEADED DIESEL	7:00-3:30 6:00-2:30	623-712-8898
UNLEADED DIESEL	7:00-3:30 6:00-3:30	928-712-7269
UNLEADED DIESEL	6:30-3:00 6:00-2:30	602-712-8112
UNLEADED DIESEL	5:30-3:00 5:00-2:30	602-712-6772
UNLEADED DIESEL	7:00-4:30 6:00-3:30	602-712-7684
MULTI-FUEL SITE	All Year 7:00-5:00	602-542-3118
CNG ONLY	24 HOURS	602-712-7044
UNLEADED DIESEL	All Year 6:00-2:30	602-516-0164
DIESEL Only	24 Hours Call Ahead	928-422-3482
UNLEADED DIESEL	All Year 7:00-3:00	928-757-5828 928-757-3443
UNLEADED DIESEL	All Year 7:00-3:00	928-679-2311 928-347-5976
UNLEADED DIESEL	7:00-3:30 6:00-2:30	928-768-4355
UNLEADED DIESEL	7:00-3:30 6:00-2:30	928-765-2312






APPENDIX E-6

 ADOT FUEL LOCATIONS BY COUNTY AUTOMATED FUEL SITE		
CITY/ TOWN / LOCATION		
NAVAJO COUNTY		
	HOLBROOK	2407 E. NAVAJO BLVD.
	INDIAN PINE	SR 260, MP357.7
	KAYENTA	US 163, MP 394.5 (1/4 Mile West)
	KEAMS CANYON	SR 264, MP 402
	SHOW LOW	200 WEST McNEIL
	WINSLOW	100 ADOT LANE
PIMA COUNTY		
	ROBLES JUNCTION	SR 86, MP 150.1 (Three Points)
	TUCSON	1444 W. GRANT RD (Equipment Services Shop)
	TUCSON	3565 S. BROADMONT (Regional MVD Service Center)
	TUCSON	633 EAST 22 ND STREET
PINAL COUNTY		
	CASA GRANDE	I-8, MP 174.9 Trekell Road
	COOLIDGE	627 N. ARIZONA BLVD.
	ORACLE	SR 77, MP 99.9
	SUPERIOR	951 MAIN STREET

APPENDIX E-7

CHECK WEB SITE FOR UPDATES www.dot.state.az.us/about/equipsvcs/index.htm		
AVAILABLE FUEL	HOURS WINTER & SUMMER	PHONE NUMBER
UNLEADED DIESEL	All Year 7:00-3:30	928-524-6801
UNLEADED DIESEL	8:00-4:30 7:00-3:30	928-369-3288
UNLEADED DIESEL	7:30-4:00 7:00-3:30	928-697-3558
UNLEADED DIESEL	8:00-4:30 7:00-5:30	928-738-2285 928-737-2260
UNLEADED DIESEL	All Year 7:00-3:30	928-537-2333
UNLEADED DIESEL	7:00-3:30	928-289-2478
OXYGENATED FUELS FROM OCT. 5 – MAR. 31		
UNLEADED DIESEL	6:00-3:30	520-822-1031
UNLEADED DIESEL CNG	6:00-3:30	520-628-5700 520-628-5840
UNLEADED ONLY	6:00-3:30	520-629-7723
UNLEADED LPG	6:00-3:30	520-628-5180 520-628-5848
UNLEADED DIESEL	7:00-3:30 6:30-3:00	520-836-2240
UNLEADED DIESEL	7:00-3:30 6:00-2:30	520-723-4438
UNLEADED DIESEL	7:00-3:30 6:00-2:30	520-896-9720
UNLEADED DIESEL	All Year: M-Th 6:30-4:00	520-689-2366

APPENDIX E-8

ADOT FUEL LOCATIONS BY COUNTY  AUTOMATED FUEL SITE	
CITY/ TOWN / LOCATION	
SANTA CRUZ	
 NOGALES	1340 N. HOHOKAM DRIVE
YAVAPAI	
 SELIGMAN	I-40, EXIT 121
 PRESCOTT VALLEY	6968 E. 2ND ST. GATE ACCESS WITH VOYAGER CARD OR ADOT PIN NUMBER
YUMA COUNTY	
 YUMA	2243 GILA RIDGE ROAD
ALTERNATIVE FUELS: MARICOPA COUNTY - MULTI-FUEL SITE WITH GASOLINE, COMPRESSED NATURAL GAS [CNG], LIQUID PROPANE GAS [LPG] AND ELECTRIC AT: ADOA MOTOR POOL 1501 W. MADISON, PHOENIX (One Block South of Jefferson on 15th Avenue) PIMA COUNTY- CNG ADOT - 1444 W. GRANT RD, TUCSON	

CHECK WEB SITE FOR UPDATES www.dot.state.az.us/about/equipsvcs/index.htm		
AVAILABLE FUEL	HOURS WINTER & SUMMER	PHONE NUMBER
UNLEADED DIESEL	7:00-4:30 6:00-2:30	520-287-3771
UNLEADED DIESEL	24 Hours CALL AHEAD	928-422-3482
UNLEADED DIESEL	24 Hours	928-775-5079 Ext. 3101
UNLEADED DIESEL	All Year 7:00-3:30	928-317-2170 928-317-2177

ADOT EQUIPMENT SERVICES
Fuel Management Group

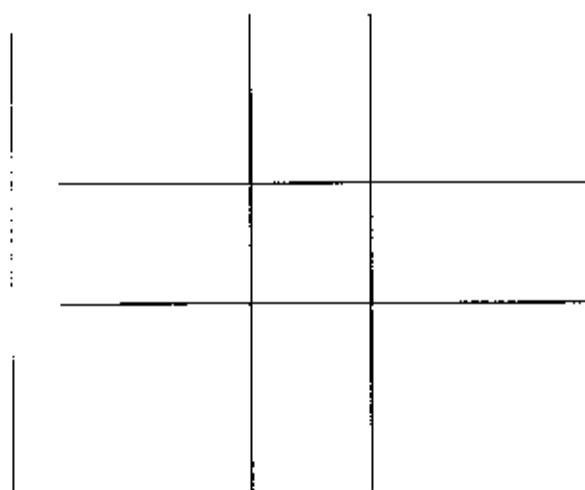
- ◆ 602-712-6524 Devin Darlek
- ◆ 602-712-6528 Carol Henry
- ◆ 602-712-4808 Ruth Kish
- ◆ 602-712-3306 (FAX)

24 HOUR CUSTOMER HOTLINE**1- 877 - 800 - 8520****ACCIDENT INFORMATION**

Your Name	
Agency	
Veh. Lic. #	
Veh. Eq. #	
Dr. Lic. #	
Passengers	
Driver's Name	
Address	
City, St, Zip	
Veh. Lic. #	
Drv. Lic. #	
Ins. Co. / #	
Location:	
Date and Time	
Weather	
Injuries	
Police Rpt. #	
Witnesses	

**Accident
Diagram**

N

**24 HOUR CUSTOMER HOTLINE****1- 877 - 800 - 8520****ACCIDENT INFORMATION**

Your Name	
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Veh. Lic. #	
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**Accident
Diagram**

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